Dr. Nancy Kwangwa

Deputy Librarian- Women's University in Africa

Dr. Nancy Kwangwa is a distinguished information and knowledge management professional committed to promoting digital inclusion, research integrity, AI, media literacy and equitable access to information. She currently serves as Deputy Librarian and Equity, Diversity, and Inclusion Champion at the Women's University in Africa, where she leads initiatives in research support, information and digital literacy, and scholarly communication. To support community development, she founded the Zimbabwe Information and Technology Empowerment Centre (ZITEC), a national NGO dedicated to advancing digital equity and access to information.

Dr. Kwangwa holds a PhD from the University of Cape Town, South Africa, and Masters and Bachelor's degrees from the National University of Science and Technology, Zimbabwe. In pursuit of ongoing professional development, she participated in the U.S. Department of State's Community Solutions Programme. Dr. Kwangwa has developed and implemented programmes on information and digital literacy that have impacted over 15,000 community members through training and resources. She is an advocate for youth and women's empowerment and is an internationally recognised mentor whose work has impacted 40 emerging leaders from 11 countries. Many of these mentees have gone on to assume leadership roles and spearhead transformative programmes within their communities. In recognition of her contributions to community development and academic librarianship, she was nominated as a specialist mentor and fellow of the U.S. Department of State's Community Engagement Exchange Programme and an International Visitor Leadership Program (IVLP), respectively.

Dr. Kwangwa plays a pivotal role in shaping policies that drive digital transformation and media development in Zimbabwe. She served as a lead rapporteur in the drafting of Zimbabwe's National Artificial Intelligence Strategy (2026–2030). She is an award-winning researcher, and her work concentrates on media and information literacy, research integrity, AI literacy, and community development, highlighting the essential role of library professionals in empowering communities to navigate the digital age and uphold information integrity. She advocates for rights-based access to information and technology, especially for marginalised groups.

She is an active member of several professional networks, including Board Member of the National Library and Documentation Services, UNESCO Women 4 AI Ethics, the Zimbabwe Library Association, and the International Federation of Library and Information Professionals (IFLA) Law Libraries Section. Dr. Kwangwa is a changemaker shaping the future of information professionals and advancing digital inclusion in Zimbabwe through her leadership, research and community engagement.