WUA ICT Services

Information Technologist

This Presentation

- Introduction
- Who we are
- What we do
- Policy indications

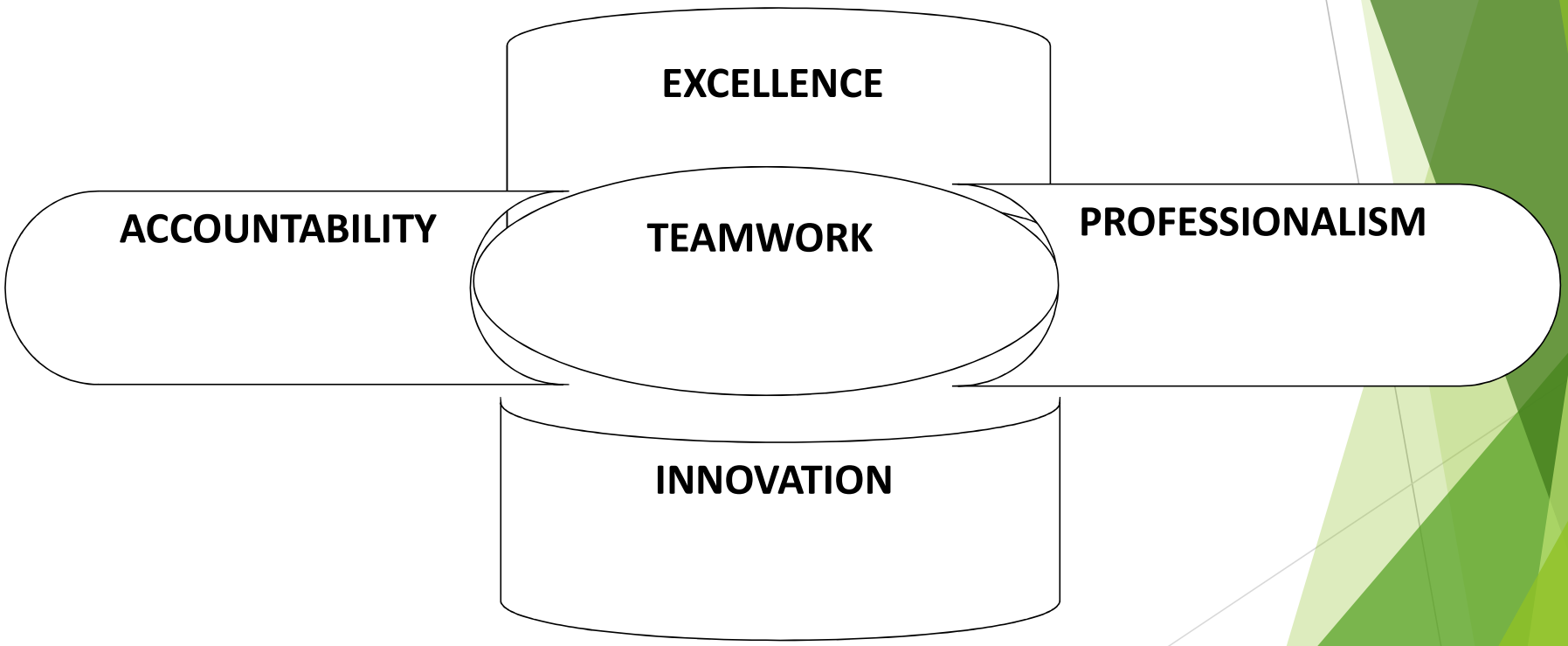
Introduction

- Welcome to WUA
- The university of the moment
- Hope, Dream and Aspire
- ICT, innovation for the people

Information and Communication Technology

- Innovation for the people
- WUA ICT Services enable business processes
- Making life, learning, pleasurable

Our values


EXCELLENCE
ACCOUNTABILITY
TEAMWORK
PROFESSIONALISM
INNOVATION

Our Destiny, Cause and Calling

- **The Destiny :**
- To epitomize ICT Service excellence

- **The Cause:**
- To facilitate ICT innovation

- **The Calling:**
- To foster teamwork rooted in professionalism and accountability

Vision and Mission

- **The ICT Vision**
- To be an epitome of excellence in ICT service

- **The ICT Mission**
- To facilitate ICT innovation through fostering teamwork rooted in professionalism and accountability

Our Work

- Educational Technologies (Teaching and Learning)
- Management Information Systems
- Communication services
- ICT Infrastructure
- Human Capital Development
- Innovation
- ICT Service Management

Educational Technologies

- Inspiring and enabling staff and students in use of technology
  - strengthen the teaching, learning and assessment
- providing appropriate educational technologies infrastructure, support and consultation.

https://learn.wua.ac.zw

myHOPE

Management Information Systems

- Develop, support and secure ERPs for business processes
- ✓ Finance Records
- ✓ Academic processes
- ✓ Academic records
- ✓ Operations and services
- ALL your records are SAFE at WUA
- portal.wua.ac.zw

Communication Services

- Unified communication
- Email service
- Your key: wuaID@students.wua.ac.zw
- www.wua.ac.zw

ICT Infrastructure

- high quality, ubiquitous and reliable computing infrastructure and facilities:
- Desktops/laptops, Storage, Recovery, Archiving
- Integration
- Interoperability
- Integrated Security
- Internet Bandwidth
- LANs/WAN/CWAN

Notable for you…

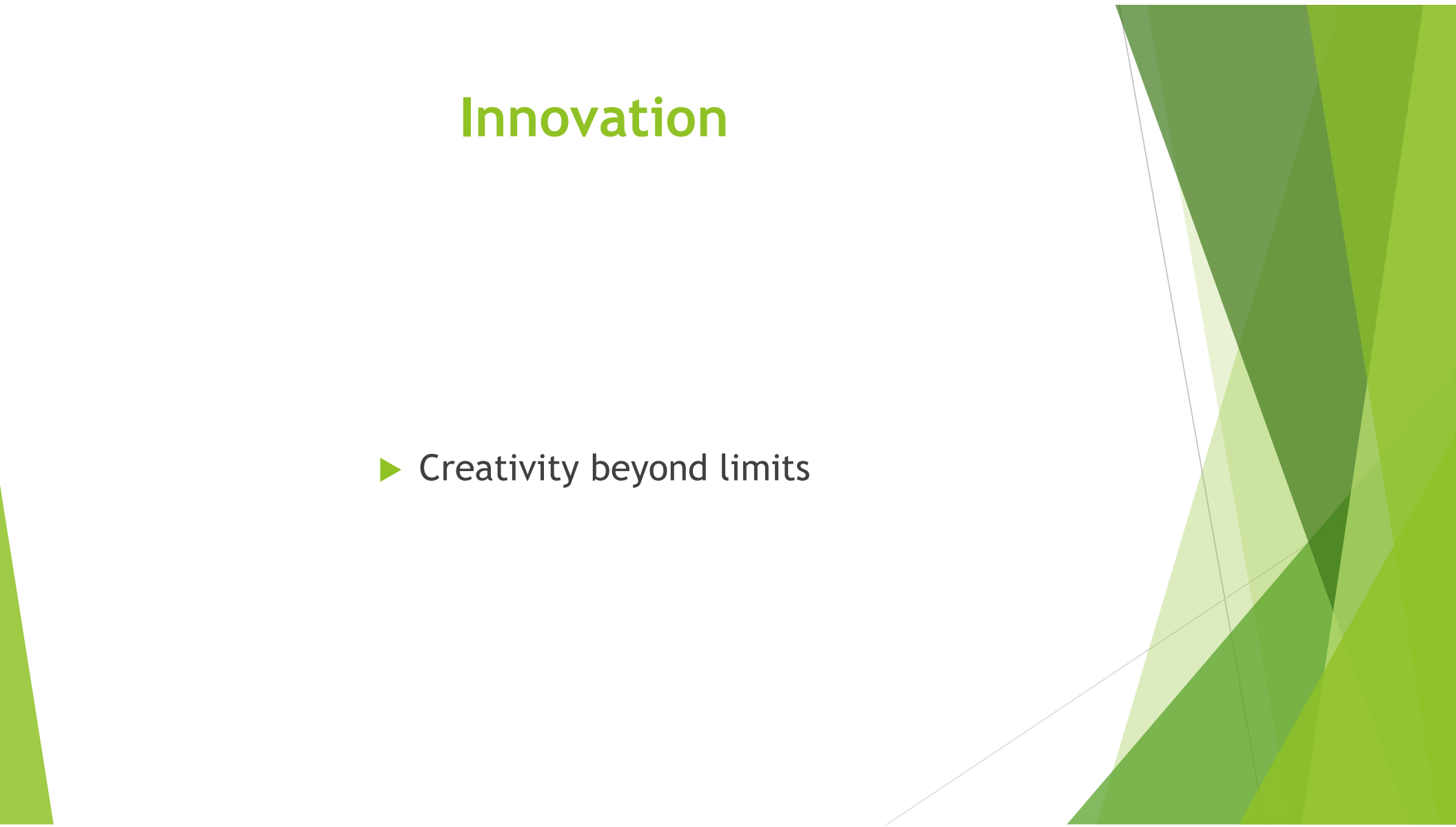
- 24hrs x7 Wifi
- Bring your own device policy. ICT will help you set it up to access WUA services.
- Your WUA passport, the student ID
- Your biometric record
- Teaching and learning laboratories
- Programme specific technological needs
- Personal online Storage space

Human Capital Development

- A team that works for you

Innovation

- Creativity beyond limits



ICT Service Management

- Policy, not the Police:
- Our policy framework enables you to enjoy your stay and study at

Thank you