



WUA ICT Services

Information Technologist

This Presentation

- ▶ Introduction
- ▶ Who we are
- ▶ What we do
- ▶ Policy indications

Introduction

- ▶ Welcome to WUA
- ▶ The university of the moment
- ▶ Hope, Dream and Aspire
- ▶ ICT, innovation for the people

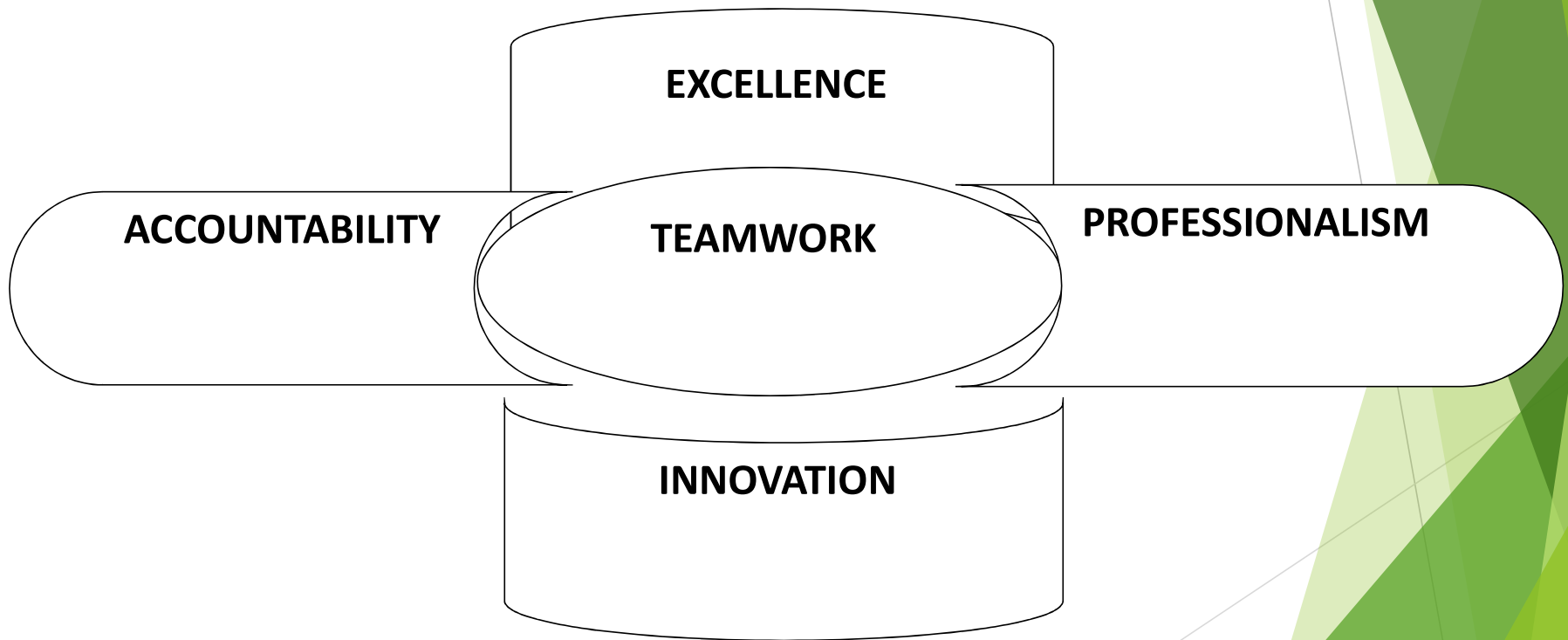


Information and Communication Technology

- ▶ Innovation for the people
- ▶ WUA ICT Services enable business processes
- ▶ Making life, learning, pleasurable



Our values



Our Destiny, Cause and Calling

- ▶ **The Destiny :**
 - ▶ To epitomize ICT Service excellence
- ▶ **The Cause:**
 - ▶ To facilitate ICT innovation
- ▶ **The Calling:**
 - ▶ To foster teamwork rooted in professionalism and accountability

Vision and Mission

▶ The ICT Vision

- ▶ To be an epitome of excellence in ICT service



▶ The ICT Mission

- ▶ To facilitate ICT innovation through fostering teamwork rooted in professionalism and accountability



Our Work

- ▶ **Educational Technologies (Teaching and Learning)**
- ▶ **Management Information Systems**
- ▶ **Communication services**
- ▶ **ICT Infrastructure**
- ▶ **Human Capital Development**
- ▶ **Innovation**
- ▶ **ICT Service Management**

Educational Technologies

- ▶ Inspiring and enabling staff and students in use of technology
 - ▶ strengthen the teaching, learning and assessment
- ▶ providing appropriate educational technologies infrastructure, support and consultation.



<https://learn.wua.ac.zw>

myHOPE

The logo for 'myHOPE' features the word 'myHOPE' in a bold, green, sans-serif font. The letter 'H' is replaced by a circular emblem. Inside the emblem, a graduation cap is held aloft by a figure, with a sun rising over a path that leads towards a star. A yellow horizontal line is positioned below the text.

Management Information Systems

- ▶ Develop, support and secure ERPs for business processes
- ✓ Finance Records
- ✓ Academic processes
- ✓ Academic records
- ✓ Operations and services
- ▶ ALL your records are SAFE at WUA
- ▶ portal.wua.ac.zw

Communication Services

- ▶ Unified communication
- ▶ Email service
- ▶ Your key: wualD@students.wua.ac.zw
- ▶ www.wua.ac.zw



ICT Infrastructure

- ▶ high quality, ubiquitous and reliable computing infrastructure and facilities:
- ▶ Desktops/laptops, Storage, Recovery, Archiving
- ▶ Integration
- ▶ Interoperability
- ▶ Integrated Security
- ▶ Internet Bandwidth
- ▶ LANs/WAN/CWAN



Notable for you...

- ▶ 24hrs x7 Wifi
- ▶ Bring your own device policy. ICT will help you set it up to access WUA services.
- ▶ Your WUA passport, the student ID
- ▶ Your biometric record
- ▶ Teaching and learning laboratories
- ▶ Programme specific technological needs
- ▶ Personal online Storage space

Human Capital Development

- ▶ A team that works for you



Innovation

- ▶ Creativity beyond limits



ICT Service Management

- ▶ Policy, not the Police:
- ▶ Our policy framework enables you to enjoy your stay and study at

The slide features abstract green geometric shapes on the left and right sides. On the left, there is a solid green trapezoidal shape. On the right, there is a complex composition of overlapping, semi-transparent green triangles and trapezoids in various shades, creating a layered, geometric effect. The text 'Thank you' is centered in the white space between these shapes.

Thank you