FROM THE OFFICE OF THE REGISTRAR

Dear Student

The University writes to you to give an update on the progress of the current semester. As we are all aware, the current lockdown has affected the semester in a way that we had not anticipated. The University would like to communicate the following:

a) Online Learning
   The University introduced online learning at the onset of the lockdown to ensure that students continue learning during the lockdown period. The University implores all students to make an effort to participate in online classes that are being held by all the lecturers. While the University acknowledges that the majority of the students are participating in the online learning, we are clearly aware that there are some students that are failing to participate in our online learning activities. Once the University opens to normal business, a dedicated programme shall be put in place to cater for all the students.

b) Payment of fees
   As you are all aware that the deadline for payment of fees for the current semester was on the 31st of March 2020, the University still expects all students to clear their fees. The new deadline for full payment of fees has now been moved to the 31st of May 2020. Fees payment should be done through our Ecocash Platform and bank details that are accessible on our website.

c) Semester Dates
   Please note that the current semester dates that were originally communicated at the onset of the semester are invalidated. This is because of the lockdown that has changed the normal operations of the University. The University is considering possible options to ensure that the semester is successfully completed without prejudicing students and compromising on quality of the programmes.

d) Examinations
   The University shall communicate the new dates and the modalities of conducting examinations. This will be influenced by the national position as will be announced by government.
e) Capacitating students to participate in online learning

The University is looking at options to secure subsidised data for students to enable them to fully participate in online teaching. Negotiations are still ongoing and once the conclusions are reached, students will be informed on what they need to do. In the meantime, all students are implored to make efforts to access mobile resources for online learning.

In conclusion, the University will be using official communication platforms which are the University Website, Facebook and student portal for the way forward.

Please remain safe.

Yours Faithfully

[Signature]

Mrs B. Mugwise